

"ANNEXTURE-A"

## "CUSTOMER GRIEVANCES DETAIL"

Quarter Ended: March 31, 2021

S.#	PARTICULARS	NUMBER
1	Number of customer grievances as on December 31, 2020	NIL
2	Number of customer grievances received during the quarter	NIL
3	Number of customer grievances redressed during the quarter	NIL
4	Number of customer grievances unresolved as on March 31, 2021	NIL
5	Number of customer grievances unresolved beyond three months of the receipt	NIL
	Reasons for delay (complaint-wise):	
	1.	
	2.	
	3.	
	Add more reasons, if needed	

  
COMPLIANCE OFFICER

TOPLINE SECURITIES LIMITED

8th Floor, Horizon Tower, Plot 2/6, Block-3, Clifton, Karachi-Pakistan.  
Tel: +92-21-35303330-32, Fax: +92-21-35303349 | www.topline.com.pk